

**CANADORE COLLEGE**  
**OPERATIONAL POLICY MANUAL**

**TITLE:** Student Course Feedback

**EFFECTIVE DATE:** February 27, 2013

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## **1. SCOPE**

### **1.1. Authority**

This policy is issued under the authority of the President.

### **1.2. Application**

This policy applies to all courses offered in programs by the College including those offered with partner institutions.

## **2. PURPOSE AND PRINCIPLES**

### **2.1. Purpose**

The purpose of this policy is to establish a systematic mechanism to elicit student feedback on courses.

### **2.2. Principles**

- 2.2.1. The College is accountable for setting and maintaining standards of academic quality.
- 2.2.2. All College employees have a role in maintaining and promoting program excellence.
- 2.2.3. The College is committed to a philosophy of continuous improvement. Student course feedback is an important component of this.
- 2.2.4. The College is committed to promoting student success. Input from students through course feedback provides valuable guidance in achieving this goal.

## **3. POLICY**

- 3.1. Students in all courses offered through the College will have the opportunity to provide feedback to the College.
- 3.2. Student Course Feedback provides a systematic and consistent mechanism for students to share their course experiences with the College.
- 3.3. Student Course Feedback supports continuous improvement of college courses by identifying areas of strength and areas needing improvement.
- 3.4. Student Course Feedback is an essential component of annual curriculum review, program review and faculty performance review.
- 3.5. A Student Course Feedback survey is used to obtain feedback on courses. It includes questions related to course design, course delivery, course content, and the learning environment.

- 3.6. A specified time-frame to administer the Student Course Feedback survey is to be designated for each course.
- 3.7. Student anonymity and confidentiality is to be protected in the administration of Student Course Feedback surveys and the reporting of the results.
- 3.8. The implementation of the Student Course Feedback survey does not preclude the use of formative assessment tools by professors to gain feedback from students while a course is underway.

#### **4. ROLES AND RESPONSIBILITIES**

##### 4.1. President

The President is responsible for the overall management and operation of the College. The President ensures that the policy is implemented and that compliance is monitored.

##### 4.2. Vice President, Academic

The Vice President Academic is responsible for the effective implementation of this policy and is to resolve any disputes arising over policy interpretation.

#### **5. EVALUATION**

This policy will be reviewed every three years.